

AV Production Manager who will be responsible for leading a series of internal and external AV events. These events vary from supporting our experiential marketing team, corporate events, studios, & all other internal departments. This is inclusive of providing support through an Agency or in person to some international productions across Latin America, Europe and Canada. The ideal candidate will be an inclusive leader who is motivated to lead a high-performing group focused on delivering exceptional solutions for the production of our everyday event businesses. This individual will help with the overall audio-visual strategy while focusing on innovation and partnerships across the globe.

## **KEY RESPONSIBILITIES**

- To be self-driven, thrive on growth, and be innovative.
- Help create processes to enhance the workings around the current AV functions.
- Lead & mentor skilled agency AV producers so we can grow and deliver the best events with their support and operations.

## **QUALIFICATIONS**

### **Required**

- 8+ years' experience in a technical event production role.
- Strong experience operating and supporting live events (corporate, hospitality, and or not limited to other major event venues)
- A strategic thinker and leader, with adept problem-solving skills.
- Strong AV technical background with expertise in IT Infrastructure with an ability to set-up, configure and operate multimedia AV.
- Knowledge of IT best practices around data security
- Deep knowledge of videoconferencing and streaming equipment and software. (BlueJeans, Zoom, Teams, Webex).
- Driving and optimizing deployment-related workflows to ensure a streamlined process for all hardware and software requests.
- Experience leading vendors and dispersed functions.
- Builder of best practices for video, lighting and audio quality via live or stream.
- Ability to collaborate and coordinate with internal partners and external vendors across a global organization.
- Comfortable giving technical advice to presenters, leaders and staff on tech requirements and promoting options to solve all potential issues.
- Ability to prioritize and stay organized in a fast-paced and high-volume environment.
- Experience in reading, writing technical-oriented documentation such as CAD, Blueprints, PNG files, 2D/3D renders, etc.